



Emergency Ride Home (ERH) Program Guidelines

ERH May Be Used Only For:

- ✓ Personal illness (no prescheduled medical appointments)
- ✓ Family emergency (sick child, spouse, etc.)
- ✓ Unscheduled overtime (not prescheduled)
- ✓ Other (carpool or vanpool driver cannot take you home)

ERH Rules:

- ✓ You may use the ERH program up to four (4) times per enrollment year. Unused trips do not carry over to the next enrollment period.
- ✓ Up to \$100 of the trip fare is paid. If the fare exceeds \$100, you will be billed for the excess; gratuities cannot be part of the fare (tips are the responsibility of the rider).
- ✓ **ERH provides a taxi ride only from work to home.** It cannot be used to get to work.
- ✓ Misuse and/or abuse will result in automatic termination. You will be billed for any unauthorized trips.
- ✓ Once an ERH trip has been used and is reviewed, a replacement voucher will be sent to you, unless you have used all of your ERH trips.
- ✓ Participating ERH users **must re-enroll annually.**

You Must Have:

- ✓ **An official picture ID AND a TBARTA voucher for each ERH trip (no copies are allowed and vouchers are nontransferable).**
- ✓ Complete the top of your voucher and have your supervisor sign it.
- ✓ Call a participating taxi company (see attached list or visit TampaBayRideshare.org/ERH); inform the dispatcher this is an ERH trip.
- ✓ Give the driver your voucher and show your picture ID when you get in the taxi.
- ✓ At the end of the trip the driver will complete the voucher. The driver will give you back the pink copy and retain the other two (2) copies. Keep the pink copy for your records.
- ✓ Tips cannot be included in the fare. Should you wish to tip your driver, you must do so with your own funds.

You may re-enroll in the ERH program when your enrollment expiration is near (if you are uncertain of your renewal date, contact us at 800-998-7433). You will be eligible to re-enroll in the ERH program for as long as you continue to use a commute option at least two (2) days per week to get to/from work. If your commute changes (i.e. change of job, home address, etc.), please contact us at 800-998-RIDE. Please note that the ERH program can be utilized only on those days that a commute option is used.

For questions regarding the ERH program, call 800-998-RIDE (7433)

I, being 18 years or older, recognize that participation in the Emergency Ride Home (ERH) program is strictly voluntary, and I hereby release, waive, and forever discharge Tampa Bay Area Regional Transportation Authority (TBARTA) and all local transportation organizations, and/or my employer, its officers, agents, and employees from any and all claims and demands that I or my representatives have or may have against the aforementioned by reason of any personal injury or damage to property arising from my participation in the ERH program. THIS PROGRAM MAY BE DISCONTINUED AT ANY TIME WITHOUT NOTICE.

FOR AN ERH RIDE HOME, CALL A TAXI FROM THE COUNTY IN WHICH YOU WORK

HILLSBOROUGH COUNTY

ABC Taxi 813-425-2200
United Cab 813-253-2424
Yellow Cab 813-253-0121

PINELLAS COUNTY

ABC Taxi 813-425-2200
United Taxi 727-535-0000
Yellow Cab 727-799-2222

PASCO & HERNANDO COUNTIES

Yellow Cab
727-843-0000
813-788-6113
352-686-0607